



WELCOME TO WATERFALL KENNELS 2025 HIGH SEASON DECEMBER BOOKINGS.

PLEASE DO NOT MOVE TO THE NEXT SECTION UNTIL YOU HAVE READ AND CLEARLY UNDERSTOOD OUR HIGH SEASON POLICY, PRICING AND RECOMMENDATIONS!

1. Our high season period extends from 12/12/2025 to 12/01/2026.
2. For all pets accommodated over this period, Waterfall Kennels charges a **“high season rate”**.

Our non-sharing rate is **R385.00 /dog** for those dogs that must be accommodated individually.

Our companion sharing rate/night for a large dog is **R210.00**, medium **R195.00** & for a small breed type **R190.00**. Companion sharing references only ‘well socialized’ dogs that are happy sharing with an unrelated but ‘equally’ well socialized new friend.

Certain breed types are not automatically considered suitable for sharing unless they are boarded with a family member. These might include breeds like Pit Bull Terriers, Rottweilers, Bull Terriers, Staffies, Dobermans, Giant Schnauzers or German Shepherds. These breed types, regardless of their apparent good nature at home, are not always happy classmates in a busy kennel environment. For this reason, these boarders may incur the full **R385.00/kennel/night** and at our complete discretion if sharing is unsuccessful.

Waterfall Kennels has very effectively facilitated sharing dogs, and although more affordable this option is not without risk! Companion sharing needs to be carefully considered and it’s on your word that we assume your dog will happily cohabit with others.

Although we typically try to accommodate similar breed types together, the decision to companion share must also take into consideration their usual habits, how protective are they over their own bedding, food bowl, toys etc.

An older dog that eats very slowly or perhaps even a younger shy dog who may hang back when food is presented is not necessarily easy to regulate when we are operating at full capacity.

- Cat sharing policy:
Our cattery can either accommodate single cats or a maximum of two cats/unit from the same family. As many as five cats - all from the same family can be accommodated in our limited garden units. All cats regardless of type are billed at **R185.00/night** over our high season period.
3. ***A deposit of R500.00 is payable for each dog and/or cat. For caged birds, rabbits, guinea pigs or hamsters there is a R200.00 deposit fee.***

Our banking details are as follows: -

Account Name: The Horseman cc

Account Number: 023019077

Bank: Standard

Branch: Rivonia

Branch Code: 00-12-55

ONLY ON RECEIPT OF YOUR DEPOSIT PAYMENT WILL WE CONFIRM YOUR HIGH SEASON BOOKING! PLEASE

E-MAIL PROOF OF PAYMENT TO carol@petstravel.co.za or carol@waterfallkennels.co.za

- **Our cancellation policy:**
For those customers who have confirmed bookings prior to 15th November - we are willing to reimburse at 50% or R250.00/pet provided we receive notification before the end of November. Thereafter, deposits are non-refundable.
4. Until we confirm your booking via return e-mail, please do not assume that your booking has been confirmed even if a deposit payment has been made. If capacity has been reached you will be advised accordingly and refunded immediately.
5. Owners must on admission produce **‘up-to date’ vaccination & de-worming records’** for all their dogs and cats. Please consult with your local veterinarian regarding these requirements. We strongly recommend de-worming and the non-compulsory kennel cough vaccine for dogs prior to admission.

Additionally, over high season we strongly recommend the kennel cough vaccine for dogs two weeks prior to admission.

SECTIONS MARKED IN RED ARE FOR OUR OFFICE USE ONLY

PRO RATA INVOICE: _____
VAT Registration No. 4100126277

SURNAME: _____

INITIALS: _____

EMERGENCY CELL CONTACT _____ (MR/MRS) _____

E-MAIL: _____

OTHER EMERGENCY CONTACT DETAILS: _____

POSTAL ADDRESS: _____

DOGS

NAME	BREED/TYPE	COLOUR	SEX	AGE	5:1	RA	D/W	K/C

SPECIAL INSTRUCTIONS/ DIET: Please clearly indicate by circling **Sharing/Non-Sharing** accommodation required.

CATS

NAME	BREED/TYPE (SHD; MHD; LHD Etc.)	COLOUR	SEX	AGE	3:1	RA	D/W

SPECIAL INSTRUCTIONS/ DIET: _____

OTHER PETS

NAME	BREED	COLOUR	SEX	AGE

SPECIAL INSTRUCTIONS/ DIET: _____

DATE OF ENTRY	/ /
DATE RETURNING	/ /
DATE COLLECTED	/ /
NO. OF DAYS BOARDED	

PAID CASH
PAID CARD
PAID CHEQUE

BOARD		
GROOMING		
EXTRAS		
DISCOUNTS		
COLLECTION/DELIVERY		
VET FEES		
TRAINING		
SUB TOTAL		
LESS DEP/ADV PAYMENT		
SUB TOTAL		
ACCOUNTS		
TOTAL VAT INCL.		

Cages, Leads, Collars Etc.

TERMS & CONDITIONS OF ACCEPTANCE: (1) The management will not be held responsible for loss of, damage to, injury, sickness or death of pets howsoever arising. (2) All dogs to have been immunized against distemper, rabies, hepatitis and parvo-virus within 12 months of entry. (3) All cats to have been immunized against feline enteritis and rabies within 12 months of entry and against pneumonitis and sniffles within 6 months of entry. All vaccinations to have been carried out at least 2 weeks prior to entry. (4) Accounts must be paid in full before animals will be released from the kennels. (5) Accounts must be paid monthly for animals boarding longer than 30 days. (6) The management has at their discretion, the right to dispose of animals unclaimed 10 days after due date. The owner of the animals will remain liable for all charges incurred. (7) Veterinary treatment, if required will be charged separately and the owner will be liable for the veterinary fees and disbursements.

My usual veterinarian is:

Dr. _____ 011) _____ but I authorize you to use any vet of your choice if deemed necessary.

By my signature hereto, I agree to and accept the terms and conditions above.

SIGNATURE: (ON ADMISSION TO KENNELS) _____