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**WELCOME TO**

**WATERFALL KENNELS 2024 HIGH SEASON DECEMBER BOOKINGS.**

**PLEASE DO NOT MOVE TO THE NEXT SECTION UNTIL YOU HAVE READ AND CLEARLY UNDERSTOOD OUR HIGH SEASON POLICY, PRICING AND RECOMMENDATIONS!**

1. Our high season period extends from the 13/12/2024 to 13/01/2025.
2. For all pets accommodated over this period Waterfall Kennels charges a **“high season rate”**.

Our non-sharing rate is R350.00 /dog for those dogs that must be accommodated individually.

Our companion sharing rate/night for a large dog is R190.00, medium R178.00 & for a small breed type R172.00. Companion sharing references only ‘well socialized’ dogs that are happy sharing with an unrelated but ‘equally’ well socialized new friend.

Certain breed types are not automatically considered suitable for sharing unless they are boarded with a family member. These might include breeds like Pit Bull Terriers, Rottweiler’s, Bull Terriers, Staffies, Dobermans, Giant Schnauzers or German Shepherds. These breed types, regardless of their apparent good nature at home, are not always happy classmates in a busy kennel environment. For this reason - these boarders may incur the full R350.00/kennel/night and at our complete discretion if sharing them proves unsuccessful.

Waterfall Kennels has very effectively facilitated sharing dogs, and although more affordable this option is not without risk! Companion sharing needs to be carefully considered and it’s on your word that we assume your dog will happily co-habit with others.

Although we typically try to accommodate similar breed types together, the decision to companion share must also take into consideration their usual habits, how protective are they over their own bedding, food bowl, toys etc.

An older dog that eats very slowly or perhaps even a younger shy dog who may hang back when food is presented is not necessarily easy to regulate when we are operating at full capacity.

* Cat sharing policy:

Our cattery can either accommodate single cats or a maximum of two cats/unit from the same family. As many as five cats - all from the same family can be accommodated in our limited garden units. All cats regardless of type are billed at R167.00/night over our high season period.

1. ***A deposit of R500.00 is payable for each dog and/or cat. For caged birds, rabbits, guinea pigs or hamsters there is a R200.00 deposit fee.***

***Our banking details are as follows: -***

***Account Name: The Horseman cc***

***Account Number: 023019077***

***Bank: Standard***

***Branch: Rivonia***

***Branch Code: 00-12-55***

***ONLY ON RECEIPT OF YOUR DEPOSIT PAYMENT WILL WE CONFIRM YOUR HIGH SEASON BOOKING! PLEASE***

***E-MAIL PROOF OF PAYMENT TO*** [***carol@petstravel.co.za***](mailto:carol@petstravel.co.za)

* **Our cancellation policy:**

For those customers who have confirmed bookings prior to 31st October - we are willing to reimburse at 50% or R250.00/pet provided we receive notification before the end of October. Thereafter, deposits are non-refundable.

1. Until we confirm your booking via return e-mail please do not assume that your booking has been confirmed even if a deposit payment has been made. If capacity has been reached you will be advised accordingly and refunded immediately.
2. Owners must on admission produce **‘up-to date’ vaccination & de-worming records’** for all their dogs and cats. Please consult with your local veterinarian regarding these requirements. We strongly recommend de-worming and the non-compulsory kennel cough vaccine for dogs prior to admission.

**Additionally, over high season we do require the kennel cough vaccine two weeks prior to admission.**

**SECTIONS MARKED IN RED ARE FOR OUR OFFICE USE ONLY**

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| --- | --- | --- |
| **PRO RATA INVOICE: \_\_\_\_\_\_** VAT Registration No. 4100126277 | **SURNAME:** | **INITIALS:** |

EMERGENCY CELL CONTACT (MR/MRS)

E-MAIL:

OTHER EMERGENCY CONTACT DETAILS:

POSTAL ADDRESS:

**DOGS**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| NAME | BREED/TYPE | COLOUR | SEX | AGE | 5:1 | RA | D/W | K/C |
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| SPECIAL INSTRUCTIONS/ DIET: Please clearly indicate by circling **Sharing/Non-Sharing** accommodation required. | | | | | | | | |
|  | | | | | | | | |

**CATS**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| NAME | BREED/TYPE  (SHD; MHD; LHD Etc.) | COLOUR | SEX | AGE | 3:1 | RA | D/W |
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|  |  |  |  |  |  |  |  |
| SPECIAL INSTRUCTIONS/ DIET: | | | | | | | |
|  | | | | | | | |

**OTHER PETS**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| NAME | BREED | COLOUR | SEX | AGE |
|  |  |  |  |  |
|  |  |  |  |  |
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| SPECIAL INSTRUCTIONS/ DIET: | | | | |
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| --- | --- | --- | --- | --- | --- | --- | --- |
| DATE OF ENTRY | / / |  | BOARD |  |  |  | **Cages, Leads, Collars Etc.** |
|  | GROOMING |  |  |  |  |
| DATE RETURNING | / / |  | EXTRAS |  |  |  |  |
|  | DISCOUNTS |  |  |  |  |
| DATE COLLECTED | / / |  | COLLECTION/DELIVERY |  |  |  |  |
|  | VET FEES |  |  |  |  |
| NO. OF DAYS BOARDED |  |  | TRAINING |  |  |  |  |
|  | SUB TOTAL |  |  |  |  |
|  |  |  | LESS DEP/ADV PAYMENT |  |  |  |  |
| PAID CASH |  |  | SUB TOTAL |  |  |  |  |
| PAID CARD |  |  | ACCOUNTS |  |  |  |  |
| PAID CHEQUE |  |  | TOTAL VAT INCL. |  |  |  |  |

TERMS & CONDITIONS OF ACCEPTANCE: (1) The management will not be held responsible for loss of, damage to, injury, sickness or death of pets howsoever arising. (2) All dogs to have been immunized against distemper, rabies, hepatitis and parvo-virus within 12 months of entry. (3) All cats to have been immunized against feline enteritis and rabies within 12 months of entry and against pneumonitis and sniffles within 6 months of entry. All vaccinations to have been carried out at least 2 weeks prior to entry. (4) Accounts must be paid in full before animals will be released from the kennels. (5) Accounts must be paid monthly for animals boarding longer than 30 days. (6) The management has at their discretion, the right to dispose of animals unclaimed 10 days after due date. The owner of the animals will remain liable for all charges incurred. (7) Veterinary treatment, if required will be charged separately and the owner will be liable for the veterinary fees and disbursements.

My usual veterinarian is:

Dr. ­­­­­ ­­­­­­­­ 011) \_\_\_\_\_\_\_ but I authorize you to use any vet of your choice if deemed necessary.

By my signature hereto, I agree to and accept the terms and conditions above.

SIGNATURE: (ON ADMISSION TO KENNELS)